

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Ouray City of Inadequate Backflow Prevention Annual Compliance Ratio Supplier Permitted a Cross-Connection

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

The state drinking water program requires that all public drinking water systems test a percentage of the backflow prevention devices annually. We received a violation because our water system did not test the required percentage.

### What does this mean? What should I do?

- **You do not need to boil your water or take other actions. However, if you have specific health concerns, consult your doctor.**
- Uncontrolled cross connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### What is being done?

- In May 2025, the City partnered with a new company to manage the cross control program. This company is now responsible for maintaining comprehensive records of compliance within the program. They will also be issuing reminder letters to all property owners who are not yet in compliance before the end of the year, informing them they need to have their devices tested by the end of 2025.

We anticipate resolving the problem by **December 31st 2025**. For more information, please contact **Joe Coleman** at [jcoleman@cityofouray.com](mailto:jcoleman@cityofouray.com) or **970-325-7074**

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: Ouray City of - CO0146855  
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